



# **BOROUGH OF CLOSTER**

**295 Closter Dock Road, Closter, New Jersey 07624**

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***John C. Glidden, Jr.***  
**Mayor**

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**AN IMPORTANT MESSAGE FROM MAYOR JOHN GLIDDEN, Jr.**

**Rockland Electric Co. (O&R) ANNOUNCES:**

“O&R follows a strategic service restoration plan that prioritizes essential services (police, and fire departments, for example) and road openings. Repairs are then ranked by prioritizing repairs that return the largest number of customers in the shortest amount of time. Single customer repairs then follow.

Recognizing that COVID-19 heightens the hardship of being without power, O&R announced yesterday that it will reimburse customers for food and prescription medicine spoilage if they lost power for 48 consecutive hours or longer during the storm.

O&R has expanded its spoilage claims policy so that customers without power for 48 hours can fill out a form to request reimbursement for the cost of spoiled food, medication, or perishable commercial merchandise. The claim form is on O&R’s website at <https://www.oru.com/en/services-and-outages/claim-form>.”

Best,

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**Mayor**