



What You Need to Know About Gas System Upgrades Coming to Your Area

Dear Valued Customer:

PSE&G will be replacing old gas pipes in Closter with new piping, see street list below – ensuring the continued safety and reliability of your gas service.

For many customers, this project involves relocating your gas meter. If your meter is inside, we will move it to the outside of your home or business. In order to move the meter, service will be briefly interrupted. Our technician will reconnect and relight all appliances and ensure they are working safely before leaving. Please read on for more information about this project:

- To upgrade the gas lines, we dig trenches, primarily in road surfaces, and lay new pipes block-by-block to minimize disruptions. At the end of each workday, the trenches are filled in and protective plates are secured. You will always have access to your driveway.
- When possible, we avoid digging on properties. If we have to dig on your property, we will restore any disturbance after the service line is installed. Grass areas are repaired and seeded, and concrete or asphalt openings are patched until final restoration work is scheduled.
- After construction, a PSE&G technician will need access to your home to connect the service line and gas meter to the new gas main. We contact homeowners to arrange a date and time to do this work. During the reconnection, you can expect to be without gas service for about four hours. If you are not able to legally provide access to the property in question and require landlord approval, please let us know when we contact you.
- When work is finished, we repair roads with temporary pavement until the project is complete and the ground settles. This generally takes 45 to 90 days. Final restoration may take longer depending on the weather conditions, size of the project, time of year or at the request of the town. PSE&G then restores roads with permanent paving in accordance with town/county ordinance and paving requirements.

As with any construction project, you may experience an increase in traffic, loud noise, presence of heavy equipment and machinery. For more information on this project, as well as a video about the upgrade work, please visit pseg.com/gaswork. When the work begins, if you have any questions, please call 1-833-661-6100 and leave a message.

We appreciate your patience and cooperation as we work to complete these important upgrades to your gas service.

Sincerely,

PSE&G Gas Construction Team

PSE&G: People providing safe, reliable, economic and greener energy

We're working in your neighborhood

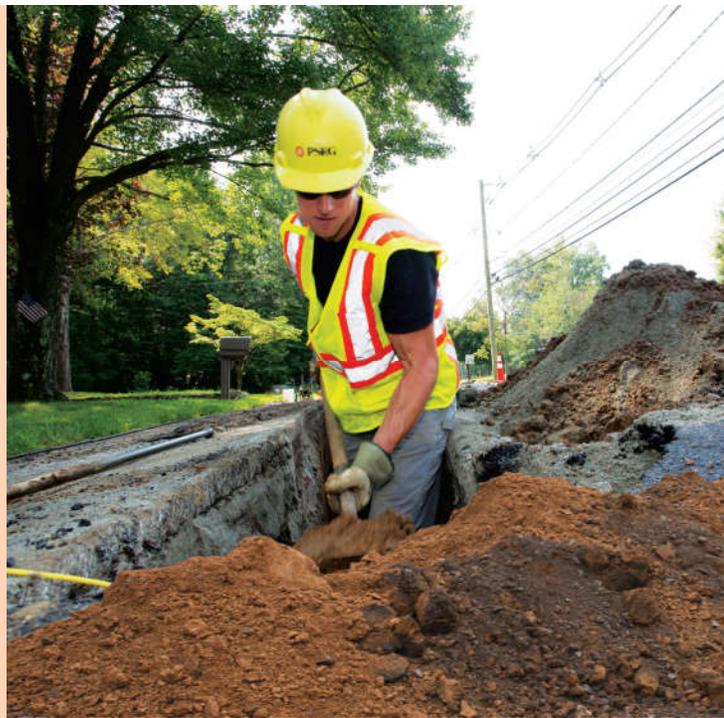
PSE&G Gas Line Replacements

PSE&G is accelerating the modernization of its aging gas pipes in order to ensure the utility can continue to support a safe and reliable gas system well into the future.

Under this program, PSE&G will replace 875 miles of pipes and other gas infrastructure improvement throughout New Jersey through 2023.

The mains and services will be replaced with strong, durable plastic piping and/or coated steel, which are much less likely to have leaks and release methane gas. The new elevated pressure systems also enable the installation of excess flow valves that dramatically reduce gas flow if a service line is damaged, and provide better support for the use of high-efficiency appliances.

Like aging roads and bridges, all infrastructure must be maintained – and eventually replaced – to maintain the safety and integrity of the system. Gas infrastructure is no different. We appreciate your patience and cooperation as we complete these important upgrades to our gas system.



FAQs

Why is my meter being moved outside?

If your meter is located inside your home, we will relocate it to the outside. This provides easier access for meter reading, inspection and maintenance. It also makes your meter more accessible in case of an emergency.

During what hours will crews be working?

Work will take place Monday through Saturday between the hours of 7 a.m. to 8 p.m., conditions permitting.

Is this work dangerous?

Safety is PSE&G's top priority. PSE&G, along with its skilled contractors, will take every measure possible to ensure the safety of the public and our crews while we complete the work. Crews will use work area protection, including traffic cones, utility work signs, and barriers to ensure the work is done safely.

Who can I contact with questions for more information?

When the work begins, a schedule of work in your town will be available on our website at www.pseg.com/gaswork. If you have questions while we are doing work in your neighborhood, please email us at gasworks@pseg.com.

Gas System Modernization Program WORK PHASES

1 Dig Trench



2 Install New Pipes



3 Connect Services



4 Restore Roads



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